S. V. P. COLLEGE, BHABUA (KAIMUR)

NAAC ACCREDITED - 'B' GRADE

(A Constituent Unit of V.K.S.U. - Ara)
PIN CODE - 821101 (BIHAR)

PRINCIPAL

LO-No. 205/24

Date. 18.05.2024

ACTION TAKEN REPORT BASED ON FEEDBACK ANALYSIS FROM DIFFERENT STAKEHOLDERS

SVP College is dedicated to continuous improvement and addressing feedback from various stakeholders. The following report based on both online and offline feedback from different stakeholders, outlines the actions taken in response to the key Suggestion received to further develop and enhance the institution. SVP College has taken comprehensive steps to address the feedback received from its stakeholders. By incorporating interactive teaching methods, bridging the gap between academics and careers, fostering a strong community, streamlining processes, improving facilities, and enhancing resources, the college is committed to providing a high-quality educational experience for its students. These actions reflect the institution's dedication to continuous improvement and stakeholder satisfaction. The details of the key Suggestion and action taken report are listed further in the following pages:

Dr S.P. Sharma
(Principal)
Principal
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S, N	FEEDBACK FORM	LINK AND SUGGESTION BASED ON FEEDBACK FORMS BOTH ONLINE AND OFFLINE
1.	STUDENTS FEEDBACK FORM	https://docs.google.com/spreadsheets/d/1tXGCnTrs-rU0svXzkCOPqXx4BXWd2uphW7pmVmRb-yQ/edit?usp=sharing

SVP College is dedicated to continuous improvement and addressing the feedback from the students. The following report outlines the actions taken in response to the key Suggestion received to further develop and enhance the institution:

1. Incorporate More Interactive and Engaging Teaching Methods

Suggestion: Use project-based learning, simulations, and guest speakers to create a dynamic learning environment.

Actions Taken:

- **Project-Based Learning:** Integrated project-based assignments across various courses to allow students to apply theoretical knowledge to practical scenarios.
- **Simulations:** Introduced simulation-based learning in science and technology courses to enhance practical understanding.
- **Guest Speakers:** Established a regular schedule for guest lectures and industry talks, inviting professionals from diverse fields to share their experiences and insights with students.

2. Bridge the Gap Between Academics and Careers

Suggestion: Provide career counseling, internship programs, and workshops to equip students with necessary professional skills.

Actions Taken:

- **Career Counseling:** Expanded the Career Counseling Cell to offer more personalized guidance and career planning services.
- **Internship Programs:** Collaborated with local businesses and industries to create internship opportunities for students, giving them hands-on experience in their fields of study.
- **Workshops:** Organized a series of career-focused workshops, including resume writing, interview preparation, and professional etiquette.

3. Foster a Strong Community

Suggestion: Create an inclusive environment with social events, clubs, and activities to enhance student interaction and engagement.

Actions Taken:

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2.	Teachers Feedback Form	https://docs.google.com/forms/d/11PIrX-ne7HuStZ4kJZas9uAqKhnTthH-n_fUQ3zVxw0/edit#responses

SVP College is dedicated to continuous improvement and actively seeks to address feedback from the teachers. The following report outlines the actions taken in response to the key Suggestion received to enhance the institution's facilities, resources, and academic environment:

1. More Reference Books and Textbooks in the Library

Suggestion: Increase the number of reference books and textbooks in the library to support student learning and research.

Actions Taken:

- **Library Acquisition:** Conducted a needs assessment to identify the most in-demand reference books and textbooks across various disciplines.
- **Procurement:** Procured a substantial number of new reference books and textbooks, focusing on current editions and relevant subjects.
- **Digital Library:** Expanded the digital library resources, providing access to e-books and online journals, allowing students to access a wider range of materials.

2. More ICT-Enabled Classrooms and Labs

Suggestion: Increase the number of ICT-enabled classrooms and labs to enhance the teaching and learning experience.

Actions Taken:

- **Classroom Upgrades:** Upgraded existing classrooms with interactive whiteboards, multimedia projectors, and high-speed internet access.
- **New ICT Classrooms:** Established new ICT-enabled classrooms equipped with modern teaching aids and technology.
- **Training for Staff:** Conducted training sessions for faculty on effectively utilizing ICT tools to enhance teaching methods.

3. Needed Instruments and Equipment for Research

Suggestion: Acquire advanced instruments and equipment to improve research capabilities.

Actions Taken:

- **Research Equipment:** Invested in advanced research instruments and equipment, following a thorough evaluation of departmental research needs.
- **Research Grants:** Secured additional funding through grants and collaborations to support the acquisition of high-quality research tools.
- **Research Support:** Established a dedicated research support team to assist faculty and students in utilizing the new equipment effectively.

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		4. Needed Lab Instruments for Conducting Lab Work **Suggestion:** Acquire essential lab instruments to facilitate hands-on learning and experimentation. **Actions Taken:** - **Lab Equipment Procurement:** Identified and purchased necessary lab instruments and equipment based on departmental requirements and student feedback. - **Maintenance and Upgrades:** Implemented a regular maintenance schedule to ensure all lab instruments are in optimal working condition and upgraded outdated equipment. - **Enhanced Lab Facilities:** Expanded lab facilities to accommodate more students and provide a better learning environment. **5. Strengthen and Modernize College Infrastructure** **Suggestion:** Improve the college infrastructure to provide a modern, conducive learning environment. **Actions Taken:** - **Infrastructure Modernization:** Launched a campus-wide modernization project, including renovation of existing buildings, enhancement of classroom facilities, and improvement of common areas. - **New Facilities:** Constructed new buildings and facilities, such as additional classrooms, auditoriums, and recreational areas, to accommodate the growing student population. - **Sustainability Initiatives:** Integrated eco-friendly practices in the infrastructure development, such as energy-efficient lighting, rainwater harvesting, and waste management systems. SVP College has taken significant steps to address the feedback received from the teachers. By enhancing library resources, upgrading classrooms and labs with modern technology, acquiring advanced research and lab equipment, and improving infrastructure, the college is committed to providing a high-quality educational experience. These actions demonstrate the institution's dedication to continuous improvement and the overall well-being and satisfaction of its students, faculty, and staff.
3.	Alumni Feedback Form	https://docs.google.com/forms/d/1CBOoqI7VHZUTMj6vhZI8WDn5pr1fCAcn4smK4YcPqs0/edit# responses SVP College highly values the contributions and feedback from its alumni network. One key suggestion from senior alumni was to invite them for seminars or special talks to share their experiences, thereby benefiting current students. The following report outlines the actions taken to implement this valuable suggestion. **Key Suggestion: Invite Senior Alumni for Seminars and Special Talks** **Suggestion:** Senior alumni should be invited to seminars or special talks to share their professional experiences and insights, benefiting current students.

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- **Social Events:** Increased the number of social events, such as cultural festivals, sports meets, and talent shows, to foster a sense of community.
- **Clubs and Activities:** Established new clubs and societies catering to a wide range of interests, including arts, sports, technology, and community service.
- **Inclusive Environment:** Implemented programs and initiatives to promote inclusivity and diversity on campus.

4. Address Delay in Examination and Registration Process

Suggestion: Reduce delays in the examination and registration processes.

Actions Taken:

- **Streamlined Processes:** Reviewed and streamlined examination and registration procedures to reduce delays and improve efficiency.
- **Online Systems:** Implemented online registration and examination scheduling systems to facilitate smoother and faster processes.

5. Provide Girls' Hostel

Suggestion: Establish a girls' hostel to accommodate female students.

Actions Taken:

- **Construction Plans:** Developed a plan for constructing a girls' hostel, including securing necessary approvals and funding.
- **Temporary Arrangements:** Made temporary arrangements with nearby accommodations to provide safe housing options for female students until the hostel is completed.

6. Use Better Graphics and Visual Media

Suggestion: Incorporate better graphics and visual media to enhance student engagement.

Actions Taken:

- **Visual Media Integration:** Upgraded classroom technology to include smart boards and multimedia projectors.
- **Teaching Materials:** Provided training for teachers on using graphics and visual aids effectively in their teaching materials.

7. Encourage Two-Way Interaction in Teaching

Suggestion: Foster two-way interaction in teaching by regularly engaging with students and addressing their doubts.

Actions Taken:

- **Interactive Teaching:** Encouraged teachers to adopt interactive teaching methods, such as Socratic questioning and group discussions, to promote active participation.

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- **Feedback Mechanism:** Implemented a feedback system where students can easily communicate their doubts and concerns to teachers.

8. Address Class Interruptions Due to Examination Schedule

Suggestion: Provide alternatives to maintain regular classes during busy examination schedules.

Actions Taken:

- **Alternative Scheduling:** Developed a staggered examination schedule to minimize disruption to regular classes.
- **Supplementary Classes:** Arranged supplementary classes and online sessions to cover any missed lessons during examination periods.

9. Increase the Number of Classrooms

Suggestion: Expand the number of classrooms to accommodate growing student numbers.

Actions Taken:

- **Infrastructure Expansion:** Launched a project to construct additional classrooms, including securing funding and finalizing architectural plans.
- **Temporary Solutions:** Utilized available spaces, such as auditoriums and seminar halls, as temporary classrooms during peak periods.

10. Add More Textbooks of Urdu to the Library

Suggestion: Increase the availability of Urdu textbooks in the library.

Actions Taken:

- **Library Acquisition:** Procured a significant number of Urdu textbooks to enrich the library's collection.
- **Student Requests:** Set up a system for students to request specific titles and subjects, ensuring the library's resources meet their needs.

SVP College has taken comprehensive steps to address the feedback received from the students. By incorporating interactive teaching methods, bridging the gap between academics and careers, fostering a strong community, streamlining processes, improving facilities, and enhancing resources, the college is committed to providing a high-quality educational experience for its students. These actions reflect the institution's dedication to continuous improvement and students satisfaction.

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Actions Taken:

1. **Alumni Seminar Series Initiated:**
   - **Event Planning:** Established a monthly Alumni Seminar Series, inviting distinguished alumni from various fields to speak on campus.
   - **Scheduling:** Coordinated with alumni to schedule talks that align with the academic calendar and ensure maximum student participation.
   - **Diverse Topics:** Ensured a wide range of topics were covered, including industry trends, career advice, and personal development, to cater to the diverse interests of students.
2. **Creation of an Alumni Speakers Bureau:**
   - **Database of Speakers:** Created a database of alumni who are willing to participate in seminars and special talks, including their areas of expertise and availability.
   - **Outreach:** Actively reached out to senior alumni through the Alumni Association, social media, and direct communications to encourage their participation.
3. **Enhanced Communication Channels:**
   - **Web Portal:** Developed a dedicated section on the college website to announce upcoming alumni talks and allow students to register for these events.
   - **Social Media:** Utilized social media platforms and email newsletters to promote alumni talks and ensure widespread awareness among the student body.
4. **Interactive Sessions and Networking Opportunities:**
   - **Q&A Sessions:** Structured seminars to include interactive Q&A sessions, allowing students to engage directly with alumni speakers and seek personalized advice.
   - **Networking Events:** Organized informal networking events, such as luncheons or coffee meetups, following the seminars to facilitate further interaction between alumni and students.
5. **Integration with Academic Curriculum:**
   - **Curricular Alignment:** Coordinated with academic departments to integrate alumni talks into relevant courses and activities, ensuring that the sessions complement the academic curriculum.
   - **Credits and Recognition:** Considered the possibility of offering academic credits or certificates of participation for students attending a certain number of alumni talks.
6. **Feedback and Continuous Improvement:**
   - **Feedback Mechanism:** Implemented a feedback mechanism to gather student and alumni input on the effectiveness and impact of the seminars.
   - **Continuous Improvement:** Used feedback to continuously refine and improve the Alumni Seminar Series, ensuring it meets the evolving needs of students.
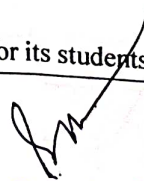
By inviting senior alumni to share their experiences through seminars and special talks, SVP College has significantly enriched the learning environment for current students. These actions have created valuable opportunities for students to gain insights from successful professionals, thereby enhancing their academic and career readiness. The college remains committed to leveraging the expertise of its alumni network to foster a dynamic and supportive educational experience.

4.	Student's Satisfaction Survey	https://docs.google.com/forms/d/1Z8-YZh7uVhzmlHBxsC9ZpviFMuFl6p1vgSE19FT6Zzk/edit#responses
		SVP College is committed to enhancing the academic and campus experience for its students. Based

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on the key Suggestion received from the student satisfaction survey, the following actions have been taken:

1. Fill Teaching and Staff Posts

Suggestion: Ensure all teaching and staff positions are filled promptly.

Actions Taken:

- **Recruitment Drive:** Conducted a comprehensive recruitment drive to fill vacant teaching and staff positions.
- **Selection Process:** Implemented a rigorous selection process to ensure high-quality hires.
- **Continuous Recruitment:** Established a continuous recruitment plan to address any future vacancies promptly.

2. Start PG Programs in All Departments

Suggestion: Introduce postgraduate (PG) programs in all departments.

Actions Taken:

- **Feasibility Study:** Conducted a feasibility study to assess the demand and resources required for PG programs in each department.
- **Program Development:** Developed curricula for new PG programs in consultation with academic experts.
- **Approval and Launch:** Secured necessary approvals from the university and relevant authorities and launched PG programs in phases.

3. Modernize Digital Library and Stack Sections

Suggestion: Upgrade the digital library and stack sections to modern standards.

Actions Taken:

- **Infrastructure Upgrade:** Upgraded the digital library with new computers, high-speed internet, and modern software for better resource access.
- **Expanded Collection:** Expanded the digital and physical collections of books, journals, and research papers.
- **User Training:** Conducted training sessions for students and staff on how to effectively use the digital library resources.

4. Introduce Dress Code

Suggestion: Implement a dress code for students.

Actions Taken:

- **Stakeholder Consultation:** Conducted surveys and meetings with students, parents, and faculty to discuss potential dress code policies.

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- **Dress Code Implementation:** Developed and implemented a dress code that promotes professionalism while considering student comfort and preferences.
- **Monitoring and Feedback:** Set up a monitoring system to ensure compliance and gather feedback for any necessary adjustments.

5. Regular Field Trips

Suggestion: Organize field trips regularly to enhance practical learning.

Actions Taken:

- **Field Trip Calendar:** Created an annual calendar of field trips aligned with the academic curriculum.
- **Collaboration with Organizations:** Partnered with local businesses, industries, and cultural institutions to arrange educational trips.
- **Funding and Logistics:** Secured funding and managed logistics to ensure smooth execution of field trips.

6. Increase Hostel Facilities

Suggestion: Build more hostels to accommodate the increasing student population.

Actions Taken:

- **New Hostel Construction:** Initiated construction of new hostel buildings with modern amenities.
- **Temporary Housing Solutions:** Arranged temporary housing solutions with nearby accommodations to meet immediate needs.
- **Long-term Planning:** Developed a long-term hostel expansion plan to anticipate future growth.

7. Create Student Leadership Opportunities

Suggestion: Provide more opportunities for student leadership development.

Actions Taken:

- **Leadership Programs:** Introduced leadership training programs and workshops.
- **Student Councils:** Enhanced the roles and responsibilities of student councils and clubs.
- **Mentorship:** Established mentorship programs pairing students with faculty and alumni leaders.

8. Conduct Debates, Seminars, and Talks

Suggestion: Organize more debates, seminars, and talks to foster intellectual growth.

Actions Taken:

- **Event Series:** Launched a series of debates, seminars, and guest lectures featuring experts

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from various fields.
- **Student Participation:** Encouraged active student participation by integrating these events into the academic schedule.
- **Resources:** Provided necessary resources and support for organizing and promoting these events.

9. Improve Washroom Cleanliness

Suggestion: Ensure washrooms are properly cleaned and maintained.

Actions Taken:

- **Maintenance Schedule:** Established a strict cleaning and maintenance schedule for washrooms.
- **Facilities Management:** Hired additional cleaning staff and provided them with the necessary training and supplies.
- **Feedback System:** Implemented a feedback system for students to report cleanliness issues promptly.

10. Integrate Modern Technologies with Government Assistance

Suggestion: Keep the college updated with modern technologies through government assistance.

Actions Taken:

- **Government Grants:** Applied for government grants and funding for technological upgrades.
- **Tech Partnerships:** Partnered with technology firms to pilot and implement modern educational technologies.
- **Continuous Upgrades:** Regularly updated IT infrastructure, including software and hardware, to stay current with technological advancements.

11. Improve College Canteen

Suggestion: Further improve the modern canteen facilities.

Actions Taken:

- **Canteen Renovation:** Renovated the canteen to enhance hygiene, seating capacity, and overall ambiance.
- **Menu Update:** Updated the menu to include a variety of healthy and affordable food options.
- **Student Feedback:** Established a system for ongoing student feedback on canteen services and made adjustments accordingly.

12. Ensure Timely Exams and Results

Suggestion: Hold exams on fixed dates and release results on time.

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		Actions Taken:
		Exam Scheduling: Developed a clear and fixed exam schedule published well in advance. **Efficient Grading:** Implemented streamlined grading processes to ensure timely evaluation and result release. **Communication:** Enhanced communication channels to keep students informed about exam schedules and result announcements. SVP College has taken significant steps to address the feedback and Suggestion provided by students. By improving infrastructure, resources, and processes, the college aims to provide a better learning environment and enhance the overall student experience. These actions reflect the institution's commitment to continuous improvement and responsiveness to student needs.

All the above Suggestion are hereby accepted for inclusion and further action by the college.

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